



## CATERING T&C'S 2018

Hello and thank you for wanting to be part of the Tropical Pressure Festival! We hope to have a good mix of you on board for this our fifth year of festival fun... but before you launch into your application please read the information below fully before you submit your application so that we can all have a great festival experience.

### WHAT WE ARE OFFERING:

- Carefully located catering pitches within the main arena area of our fantastic festival over the weekend of Friday 13th to Sunday the 14th of July 2018, in the beautiful surroundings of the Mount Pleasant Eco Park.
- Thorough reviewing of all applications to make sure we get the best traders possible, and that you get the fairest chance at running your pitch profitably by making sure that there are no replicas of the same menu; that there is a good variety of food on offer and that no two stalls are the same competing against each other.
- A fair pitch cost scheme. Your pitch fee will be based on the answers you give in your application. For us to map the festival site accurately and to work out your pitch fee please make sure that the measurements you give us are 100% accurate and that space for your guide ropes, tow bars, vehicles, gazebos etc. are included within your totals.
- Two free weekend tickets for staff per pitch for every pitch. Additional free staff tickets will be allocated for the larger pitches based on size and fee calculations. (Additional staff tickets for smaller stalls needing more than two staff can be purchased at a rate of £70 per ticket).
- Power provision (if needed!) For £80+VAT on top of your pitch fee, we can supply you with a 16amp (4kW) power supply. If you need more than this the fee will be £150 + VAT. Please advise us in your application of your specific power requirement. All electrical equipment brought on site must be PAT tested. Traders will supply their own distribution from any end point supplied by Tropical Pressure Festival. Circuit protection is the responsibility of the trader and Tropical Pressure Festival cannot accept any responsibility for damage caused by electrical failure.
- 24-hour professional site security – however your equipment is your responsibility so please ensure that you pitch is well designed to ensure that it can be suitably secured overnight and any highly valuable items/monies/stock are removed for safe keeping when the stall is not open.

- Regular site litter picking and refuse collection to ensure that the trading area remains well presented throughout the whole weekend.
- Free onsite secure camping within the crew field for tents or live in vehicles for all traders and their staff.
- Free showers within the crew fields for traders and their staff – operational during specific times of the day which you will be notified of when you arrive on site.
- Child weekend tickets (5-15years) will be available for stall holders to purchase for immediate family and are priced at £30. (Stall holder's children under 5 will also need an infant ticket – which are free of charge.)
- A motley crew of festival core staff who will do their level best to make everything run as smoothly as possible to ensure we all have a great time!

#### WHAT WE WOULD LIKE FROM YOU IN RETURN

- All traders to be aged 18 years or older on or before 13th July 2018.
- To comply with and be liable for all relevant statutory legal requirements associated with the operation of your business.
- To provide suitable first aid and fire prevention equipment and procedures for your staff and stall.
- To be polite and co-operative with the Tropical Pressure Site Management Team, fellow traders, site security, infrastructure team and festival volunteers.
- To honestly complete the following application form with as much detail about your stall and products as possible.
- To pay Tropical Pressure Festival the pitch fee in its entirety (including any additional power supply & tickets), upon successful confirmation of your application. In any circumstance whereby, this single invoice is left unpaid, within 14 days upon acceptance of your application, your stall will be offered to other traders.
- To provide products & services for sale that genuinely reflect the Tropical Pressure Festival vibe – this means ensuring that your menus are 100% Vegetarian. In addition, preference will be given to those traders who can offer something that genuinely reflects our ethos, the tropical theme, and those who offer ethically sourced, quality products.
- The menu you give us in your application, once accepted, must be the menu that you deliver during the festival.
- To provide accurate measurements of your stall including any prep areas, guide ropes, tow bars, and vehicles. Any stalls found to be larger than the size stated on the application form will be billed accordingly.
- To bring a professionally presented well thought out attractive stall.

- To arrive promptly for your pre-allocated (by agreement) stall set up on Thursday 12th July. Any late comers may have to wait for other traders to set up and a new set up time to be allocated.
- To only operate your stall between the arena opening times of 10am – 11pm.
- Traders are welcome to take a break from their pitch – we just ask that you leave someone else in charge as for health and safety reasons pitches must be staffed at all times.
- To only use electricity supplied by the festival – generators are not permitted. We welcome green technology however any other electricity generating devices must be suitably checked and agreed by the Festival Trading Manager in advance.
- To not allow the use of PA systems or the broadcast of music (live or playback) on your stall.
- To provide secure payment systems and data protection for all of your customers.
- To use biodegradable & compostable packaging on your stall.
- It is of the utmost importance that Tropical Pressure sets an example for other festivals in terms of its environmental impact. Traders are required to use biodegradable/compostable boxes/plates, cutlery and cups only. There will also be green initiatives on site that you will be expected to support.
- There will be food waste and recycling facilities around the World Market, and every caterer will be responsible for their own food waste & waste separation and recycling.
- All food packaging must be biodegradable & compostable. Pizza boxes are not allowed. Any prep/food containers must be reusable or recyclable. Please contact us for a list of recommended suppliers, if you are unsure.
- Glass is not permitted on the festival site. If you are found with glass you will be asked to take it off site.
- To be responsible for all of the waste your stall generates and to ensure that it is separated and disposed of in accordance with the festival site refuse systems. You will be given appropriate refuse bags and a run through of procedure and location of recycling bins, on arrival at the site.
- To only bring vehicles into the main arena to park behind your stall and for them to remain static for the duration of the festival weekend. Cars which need to be moved on and off site should be parked in the crew camping area.
- To ensure that no deliveries are made to the site by outside providers from 10am on Friday 13th until Sunday 15th 11pm. Deliveries outside of these times can be made by prior arrangement with the Festival Trading Manager.
- To provide happy, cheery, helpful staff who care about their customers!

- To only permit yourself and your staff in to the crew camping field, and to conduct yourselves in a considerate way to the rest of the festival crew.
- To not break your stall down or try to gain vehicle access to the main arena before Monday 16th July, and to ensure your stall is completely cleared from the site by 12 noon on Monday the 16th July.
- To leave your pitch clear of all waste/recycling/stock/infrastructure and in a clean and tidy fashion when you depart from the site.

And most importantly.... deliver good vibes, delicious food, smells and smiles. Food gives everyone energy and happiness and ultimately this will lead to a fantastic festival. Spread your good vibes and help create an atmosphere and experience for the whole festival to enjoy!

PLEASE NOTE:

\*\*On arrival to the festival, you will be required to pay a green initiative and tidy site cash security deposit of £100 to the Festival Trading Manager. This is to ensure that you participate in the green initiatives mentioned above and that your pitch is left clean and tidy at the end of the festival. The deposit should be handed over in a clearly marked envelope with your business name on it upon arrival at the festival. At the end of the festival and upon successful checking by the Festival Trading Manager or Festival Coordinator your deposit envelope will be returned to you.\*\*